

# FOI request- GLOUCESTERSHIRE

1. The region where your SARC operates	<b>Delete as appropriate:</b> <ul style="list-style-type: none"><li>• South West</li></ul>		
2. Type of SARC (as per field 3 of SARCIPs)	<b>Delete as appropriate:</b> <ul style="list-style-type: none"><li>• Adult</li></ul>		
3. Describe your provider operating model	<b>Delete as appropriate:</b> <ul style="list-style-type: none"><li>• NHS Trust operating more than one SARC</li></ul>		
4. Describe services available at your SARC	<b>Delete as appropriate:</b> <ul style="list-style-type: none"><li>• FME and on-site therapy provision (counselling or psychology)</li></ul>		
5. For the questions below, please specify which financial year the information relates to (Ideally this will be for the last financial year)	<b>Delete as appropriate:</b> <ul style="list-style-type: none"><li>• 2024/25</li></ul>		
6. Total number of referrals received by your SARC in last year	1 <sup>st</sup> Apr 2024- 31 <sup>st</sup> Mar 2025: 427		
7. Total number of cases seen for a forensic medical examination	1 <sup>st</sup> Apr 2024- 31 <sup>st</sup> Mar 2025: 154		
8. Breakdown of FME cases seen by following demographics	Please attach this data using the rows below where able or copy and paste the data anywhere into this word document.		
a. No. of Adult FME cases	147 adults		
b. No. of CYP FME cases	7 children		
c. No. of Police FME cases	112		
d. No. of Self-referral FME cases	29		
e. No. of FME cases by Age (please provide breakdown)	<18	7	
	18-25	65	
	26-44	62	
	45 and over	20	
f. No. of Female (Gender Identity) FME cases	140		
g. No. of Male (Gender Identity) FME cases	10		
h. No. of FME cases by Ethnicity (please provide breakdown)	Other	8	
	Not known not recorded	11	

	White: Any other White background	9
	White: British	126
<b>9. Do you collect feedback from clients who attend for an FME?</b>	<b>Delete as appropriate:</b> <ul style="list-style-type: none"> <li>• Yes</li> </ul>	
<b>10. When do you ask for feedback?</b>	<b>Delete as appropriate:</b> <ul style="list-style-type: none"> <li>• On day of attendance at SARC</li> <li>• At specified time interval after attendance (specify at what time below (e.g. two-weeks after attendance))</li> <li>• Invitation to provide feedback given at time of attendance (e.g. link to online form given, or paper form and SAE envelope provided) (specify how below)</li> <li>• Other (specify below)</li> </ul> Additional information: <b>All of the above-</b> at time of attendance via a QR code or electronically (tablet). Anecdotal feedback is captured and recorded separately (verbal comments). Feedback may also be obtained at a later date, during follow up calls. QR code can be sent via email/ post.	
<b>11. How is feedback collected?</b> Please describe what methods you use to collect feedback. It is appreciated that you may use more than one method to collect feedback – please list all methods and provide any additional details.	<b>Delete as appropriate:</b> <ul style="list-style-type: none"> <li>• Electronic form completed at SARC (via tablet or similar)</li> </ul> Additional information: <b>See above</b>	
<b>12. Does your SARC utilise a commercially provided software/platform or third party to collect feedback?</b>	<b>Delete as appropriate:</b> <ul style="list-style-type: none"> <li>• Yes (specify below)</li> </ul> Additional information: <b>Snap Survey</b>	
<b>13. Are all clients/service users/patients invited to complete a feedback form?</b>	<b>Delete as appropriate:</b> <ul style="list-style-type: none"> <li>• Yes – all clients/service users/patients are actively asked for feedback</li> </ul> Additional information:	

	<b>Only if appropriate</b>
<b>14. How many completed feedback forms did you receive in the last year?</b>	56
<b>15. Are feedback forms anonymous?</b> (i.e. Does the person providing feedback need to provide their name OR does the feedback form have a unique identifier that links to the client/service user/patient?)	<b>Delete as appropriate:</b> <ul style="list-style-type: none"> <li>• Yes</li> </ul>
<b>16. Do you ask for demographic, or any other monitoring, information on your feedback form?</b>	<b>Delete as appropriate:</b> <ul style="list-style-type: none"> <li>• Yes</li> </ul>
If yes to the above, please provide a breakdown of:	
<b>a. Gender of feedback form respondents</b>	Female: 51 Male: <5 Transgender: <5
<b>b. Age of feedback form respondents</b>	0-17: <5 18-24: 24 25-34: 21 35-44: 8 55-64: <5
<b>c. Ethnicity of feedback form respondents</b>	White British: 47 Other: 9
<b>d. No. of feedback form respondents who disclose a physical disability</b>	We do not obtain this information
<b>e. No. of feedback form respondents who disclose a learning disability</b>	We do not obtain this information
<b>f. No. of feedback form respondents who disclose a mental health condition</b>	We do not obtain this information
<b>17. What questions does your feedback form contain for FME clients?</b> You can choose to write the questions here or provide an attachment of your feedback form alongside your FOI response.	<a href="https://ghc-nhs.welcomesyourfeedback.net/SARC">https://ghc-nhs.welcomesyourfeedback.net/SARC</a>
<b>18. Does your feedback form contain any questions regarding the rape/sexual assault related to the attendance?</b>	<b>Specify below:</b> No
<b>19. How do respondents provide their answers to questions on the feedback form?</b>	<b>Delete as appropriate:</b> <ul style="list-style-type: none"> <li>• Free text (e.g. they write whatever they want)</li> <li>• Likert scale (e.g. 'I found the SARC welcoming' → rate)</li> </ul>

	<p>Strongly Disagree to Strongly Agree)</p> <p>Additional information: <b>See question 17</b></p>
<p><b>20. What accessibility provisions are available for respondents when completing feedback?</b></p> <p>(e.g. Are forms available in different languages? Any adaptations for dyslexia? Format for people who are visually impaired or blind?)</p>	<p><b>Specify below:</b></p> <p>Feedback forms can be provided in another language, easy read format.</p>
<p><b>21. Is feedback shared with any other parties?</b></p> <p>(e.g. Reported to NHS England, Police, shared on website)</p>	<p><b>Specify below:</b></p> <p>Yes- NHSE &amp; police. Comments are shared on social media, where appropriate.</p>
<p><b>22. Are you involved in any longitudinal studies / feedback sought &gt;6-months post-attendance?</b></p>	<p><b>Delete as appropriate:</b></p> <ul style="list-style-type: none"> <li>• No</li> </ul> <p>Additional information: Not applicable</p>
<p><b>23. What mechanisms exist to respond to feedback and implement any change based upon feedback?</b></p> <p>(e.g. 'You Said, We Did board', or if feedback is reviewed at a regular meeting etc.)</p>	<p><b>Specify below:</b></p> <p>Feedback is reviewed at monthly Government meetings and shared with colleagues via a weekly newsletter.</p>