

1. The longest number of weeks a referral to our Talking Therapies service waited from the referral date to the first assessment appointment, taken from first assessment appointments completed between 1 January 2024 and 31 December 2024

19

The longest waiter is a significant outlier who was offered many earlier appts which they declined due to personal reasons.

2. The percentage of referrals to our Talking Therapies service who waited over 90 days from their referral date to for their first assessment appointment, taken from first assessment appointments completed between 1 January 2024 and 31 December 2024.

0.17%

3. For patients referred to our Talking Therapies service between 1 January 2024 and 31 December 2024, the number of patients, who had a previous referral and were discharged from the previous referral within 12 months of the 2024 calendar year referral.

763

4. The number of referrals received to our Talking Therapies service between 1 January 2024 and 31 December 2024.

16195