

No of Employees

Job Title	Headcount	FTE
Call Handler/Call Advisors	43	34.45
Dispatcher	3	1.02
Total	46	35.47

Job Title	Gender	Male	Total
	Female		
Call Handler/Call Advisors	40	3	43
Dispatcher	2	1	3
Total	42	4	46

Job Title	Age Profile										
	21-25	26-30	31-35	36-40	41-45	46-50	51-55	56-60	61-65	66-70	Total
Call Handler/Call Advisors	3	5	3	1	3	5	6	9	7	1	43
Dispatcher							1		1	1	3
Total	3	5	3	1	3	5	7	9	8	2	46

Job Title	Ethnic Origin				
			Mixed or multiple ethnic groups		Other ethnic groups
	Asian	Black		White	
Call Handler/Call Advisors	1	1	0	41	0
Dispatcher	0	0	0	3	0
Total	1	1	0	44	0