



MIIU Task and Finish Group - IUC Referrals  
Action Log



Gloucestershire Health and Care  
NHS Foundation Trust

Dashboard:

Total Tasks	6
Total Tasks with a Deadline	6
Tasks Completed	0
Tasks Outstanding	4
Tasks due within 7 days	4
Tasks due today	0
Tasks Overdue (Immediate action needed)	2

TODAY

27/03/25

ID	Responsible Person	Description	Start Date (DD/MM/YY)	Deadline (DD/MM/YY or enter N/A )	Date Completed (DD/MM/YY)	Update on progress	Status Flag (Auto.)
11	Kathy Ruane	Deep Dive into referrals with Abdominal pain is planned during February	24/01/25	17/03/25		Update 25/02/2025 - await data, review to follow. Update 10/03/2025 - Three months of data is now available (Jim has sent to Kathy). Review to be scheduled.	Overdue
13	IT Rep and Kathy	GHC Clinical Systems Team to pull off a report of booked appointments (DAB) to help map the MIIU appointments, usage and booking. Also issue with unattached referral paperwork - work needed to understand cause of the issue.	24/01/25	25/02/25		Update 07/02/2025 - Still seeing appointments not being booked (even though slots are available) but tasks are coming in via ITK. Meeting is being arranged with Nicola Moore, Kathy R, IC24 and around DAB operations. Update 25/02/2025 - Kevin to look into a report of the usage of DAB appointments. IC24 to share refreshed Comms around the requirement of booking appointments where they are available. <b>Update 10/03/2025</b> - DAB appointments usage report awaited from IT. Trial increasing the amount of bookable slots to two an hour, monitor the numbers (walk-in's and booked slots) .	Overdue
19	Nick and Kathy	End to end Plan for MIIU cases	25/02/25	31/03/25		Update 10/03/2025 - Kathy and Nick to agree how frequently MIIU End to End reviews should be planned.	-4
24	Kathy	Weekend Demand - understand how much is profiled for the MIIUs verses how much isn't. Look at MIIU closures in the week verses the weekend.	10/03/25	31/03/25			-4
25	Jim and Kathy	Clinical override for Chest and upper back pain. Jim to provided data of all cases referred to MIIU from the start of the contract shown by referrer.	10/03/25	31/03/25			-4
26	Holly and Kathy	1 hour dispositions referred to MIIU - review pathway of cases.	10/03/25	31/03/25			-4
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